

Response to Pre-Bid Queries w.r.t. TENDER DOCUMENT FOR PURCHASE OF Networking Equipment” For Punjab Election Project Through Punjab State e-Governance Society (PSEGS) Department of information Technology, Punjab

Reference Tender No. - 1/11/98-SM(H)/DIT/PSeGS/ Nov – 2011

Sr. No.	Clause Referred	Query	Response/ Clarifications to Query
1.	Clause 4.1 page 11	Request was made to provide with a time of minimum 2 to 3 weeks for the installation activity.	No Change in Tender Document.
2.	Nil	EMD details were requested	Please refer to corrigendum point 1.
3.	Clause 4.5 page 11	Request was made to remove the part related to contract breach.	No Change in Tender Document.
4.	Clause 7 page 12	Clarification was sought if the material is to be delivered at the central location, or various locations. If the same is to be delivered at various locations kindly share the list of locations.	<u>List of Locations for delivery & installation:-</u> (1) PSEGS, Dept. Of information technology, Sector-34, Chandigarh, (2) Chief Election Office, Sector-17, Chandigarh (3) Dist. Election office, Ferozpur (4) Dist. Election office, Barnala (5) Dist. Election office, Kapurthala (6) Dist. Election office, Tarantaran (7) Dist. Election office, Gurdaspur
5.	Clause 9.2 page 14	Request was made to remove the part related to contract breach.	No Change in Tender Document.
6.	Clause 16.9 page 18	Clarification was sought on meaning of “reasonable amount of time”.	Please refer to corrigendum point 5.
7.	Clause 22 page 19	Request was made to remove the part related to contract breach.	No Change in Tender Document.
8.	Clause 23 page 19	Request was made to remove the part related to contract breach.	No Change in Tender Document.
9.	Clause 2 of Section 4 (Special Terms & Conditions)	Request was made to extend the delivery timelines from 6 weeks to 8 to 10 weeks.	No Change in Tender Document.
10.	Network diagram Page 31	Clarification sought on the network diagram to understand as to where the routers shall be deployed.	<u>List of Locations for delivery & installation:-</u> (1) PSEGS, Dept. Of information technology, Sector-34, Chandigarh, (2) Chief Election Office, Sector-17, Chandigarh (3) Dist. Election office, Ferozpur (4) Dist. Election office, Barnala

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			(5) Dist. Election office, Kapurthala (6) Dist. Election office, Tarantaran (7) Dist. Election office, Gurdaspur
11.	Commercial Format page 40	It was requested to share the format for commercial bid.	Please refer to Annexure VIII-page 40 of Tender document.
12.	Annexure II (B), (1) Item : Router, (a) Hardware Architecture - Point 2 page 27	Please amend the clause to: Should be chassis based and modular architecture with multicore processor for scalability and should be a single box configuration for ease of management.	No Change in Tender Document.
13.	Annexure II (B), (1) Item : Router, (a) Hardware Architecture - Point 3 page 27	It was requested to remove this clause as the same is not relevant to the product desired	Please refer to corrigendum point 6.
14.	Annexure II (B), (1) Item : Router, (a) Hardware Architecture - Point 4 page 27	Whether support for RPS is required from day 1. In case support is asked for please amend this clause to “Power Supply for 230 V AC 50 Hz with support for redundant power supply”.	No Change in Tender Document.
15.	Annexure II (B), (1) Item : Router, (b) Interface / Slots - Point 3 page 27	Please clarify the signalling which you are looking for the E1 port port i.e. are you looking for Serial port or clear channel E1 Port or Channelized E1 or Multiflex Trunk Voice/WAN ports.	Requirement is for Serial Ports.
16.	Annexure II (B), (1) Item : Router, (j) Others - Point 10 page 30	Router should have minimum EAL4 certification	No Change in Tender Document.
17.	Annexure II (B), (1) Item : Router, (j) Others -	To amend this clause to " The router should have hardware based IPSec/3DES Encryption "	No Change in Tender Document.

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	Point 9 page 30		
18.	Annexure II (B), (1) Item : Router, (j) Others	Additions required: Router should be able to support software based content filtering capabilities	No Change in Tender Document.
19.	Annexure II (B), (1) Item : Router, (j) Others	Additions required: Should support hierarchical QoS for voice and video	No Change in Tender Document.
20.	Annexure II (B), (1) Item : Router, (j) Others page 30	Additions required: The router should support Standard ACL, Extended ACL. It should be possible to create Department's own Layer 2 to Layer 7 stateless packet classification criteria (upto bit level for the header and payload) and to define policies with multiple actions (such as drop, log, or send defined ICMP packets) to immediately block new viruses, worms, and attacks during a vulnerability window and link them to an ACL, ACL that can match arbitrary bits of packet bits of a packet at an arbitrary depth in the packet header and payload	PI refer Annexure II (B)(c) 6 page 28 of Tender document.
21.	Annexure II (B), (2) Item : Firewall , (b) Hardware and Interfaces, Point 2 page 32	Request was made to remove optical Fibre Support Clause	Please refer to corrigendum point 8.
22.	Annexure II (B), (2) Item : Firewall , (c) Performanc	Please amend this clause to " Firewall throughput minimum 400 Mbps or higher"	No Change in Tender Document.

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	e & Availability, Point 2 page 32		
23.	Annexure II (B), (2) Item : Firewall , (e) Protocol page 32	Requested to remove PPTV,BGP, DVMRP protocols	Please refer to corrigendum point 7 & 9.
24.	Annexure II (B), (2) Item : Firewall ,(h) Other Support, Point 13 page 33	Requested to correct the typographical error " Firewall should support SSL VPN"	Please refer to corrigendum point 10.
25.	Annexure II (B), (2) Item : Firewall, (h) Other Support - Point 15 page 33	Firewall should have minimum EAL4 certification	No Change in Tender Document.
26.	Clause 4 page 2	Kindly consider the following " The Bidder should be ISO 9001 :2008 (for Networking & System Integration) & ISO 27001 certified from last 2 years"	No Change in Tender Document.
27.	Clause 4 page 2	Kindly consider the following " The Bidder should have direct sales / support agreement with the OEM"	PI refer to Annexure III of Tender Document.
28.	Clause 4 page 2	Kindly consider the following " "The Bidder should have Minimum 02-03 OEM Certified Professional on the relevant Technology product quoted " also "Bidder should have Minimum 2-3 ITIL certified resources."	No Change in Tender Document.
29.	Clause 4 page 2	kindly consider the following " "The Bidder should have submit the Letter from OEM on the Back to Back Support	PI refer to Annexure III of Tender Document.

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		of warranty period i.e. 05 years "	
30.	Clause 4 (H) page 3	Kindly Change the following "Both above (D&E) should be evidenced.... " to " Both above (F&G) should be evidenced"	Please refer to corrigendum point 3.
31.	Clause 7.1 page 12	Kindly include the clause of the Deemed installed, in case the Equipment's are delivered on site & bidder is unable to install the same due to the reason not attributed to bidder such as Site Readiness (including Space for Equipment installation, Uninterrupted power Supply, Earthing, Air conditioner / proper Ventilation, Work area Cleanliness), Bandwidth Service Provider Link Availability, Bandwidth Service Provider Person Availability, Holidays etc.). In such a case the Payments shall be released to the bidder.	No Change in Tender Document.
32.	Clause 7.1 page 12	Kindly include the clause of the Deemed acceptance, in case the Equipment's are delivered on site & installed / Deemed Installed & the PSEGS / or its representative are unable to carry out the Acceptance. In case of such a delay the equipment's would be deemed Accepted & its Warranty would start & the payment due toward the same would be released.	No Change in Tender Document.
33.	Clause 16.1 page 17	Kindly confirm the certificate such required to be on OEM letter head or Bidder letter head, also confirm such a certificate required is before delivery or after delivery	Tender document is self-explanatory. PI refer to Annexure III & VII of Tender documents.
34.	Technical Bid	Kindly confirm the availability of the following : a. RACK b. Modem / converter	Yes, available.

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35.	Clause 7 of page 5 (Period of Validity of Bids)	“ 90 days from the date of submission.....”	Please refer to corrigendum point 5.
36.	Payment terms	Request was made to make the payment site wise or equipment wise and not upon the installation of the entire order.	No Change in Tender Document.
37.	Payment Terms	Request was made to make the site available for installation within 2 weeks of delivery or else it should be deemed installation and the payment must be released for that site.	PSeGS will make necessary arrangement to keep the site ready for installation. However successful bidder shall provide pre-dispatch information along with tentative date of location wise delivery to PSEGS for equipment supply.
38.	Clause 9.1 page 14	Relaxation was sought in fifteen days consecutive trouble free operation of the equipment.	No Change in Tender Document.
39.	Clause 22 page 19	It was requested to reduce the maximum penalty of 30% in case of delay in delivery.	No Change in Tender Document.